



Limited Warranty

SHUTTER TYPE: _____

OPERATION TYPE: _____

CUSTOMER NAME: _____

CUSTOMER INSTALLATION LOCATION: _____

CONTRACT ORDER #: _____

DATE OF INSTALLATION: _____

NAME OF DISTRIBUTOR/INSTALLER (if applicable) _____

Roll-A-Shield ("Seller") warrants to the original purchaser of the Rolling Security Shutter ("Product"), subject to all of the terms and conditions hereof, that the Product and all components thereof will be free from defects in materials and workmanship under normal use for the following period(s), measured from the date of installation:

For Residential Applications:

- FIVE (5) YEARS ON SHUTTER PARTS
- FIVE (5) YEARS ON MOTORS
- TWO (2) YEARS ON ELECTRONIC COMPONENTS
- ONE (1) YEAR ON 15MM STRAP MANUAL SHUTTERS

For Commercial Applications:

- FIVE (5) YEARS ON SHUTTER PARTS
- FIVE (5) YEARS ON MOTORS
- TWO (2) YEARS ON ELECTRONIC COMPONENTS
- ONE (1) YEAR ON 15MM STRAP MANUAL SHUTTERS

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part or component which is determined by Seller to be defective during the applicable warranty period. This warranty covers parts only; labor charges for repair or replacement are excluded and will be the responsibility of the customer.



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This warranty is made to the original purchaser of the Product only, and is not transferable or assignable. This warranty applies only to Products which are installed in residential or commercial building applications. This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, or acts of God or any other cause beyond the reasonable control of Seller.

This warranty is voided if the rolling shutters are installed in a way that is not consistent with the provided installation instructions/guides/videos. This warranty is also voided if the shutter slats are painted.

This warranty is exclusive and in lieu of any other warranties, either express or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

In no event shall seller be responsible for, or liable to anyone for, special, indirect, collateral, punitive, incidental or consequential damages, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of goodwill, loss of profits, loss of use, cost of any substitute product, interruption of business, or other similar indirect financial loss.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the authorized distributor or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any Product claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. This Warranty is not valid unless the fields above are completed by the installer at the time of installation.

ALL WARRANTY IS FROM DATE OF INSTALL



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